



Manye Group PTY LTD Website Terms And Conditions

Last updated 12 September 2026

Republic of South Africa

These terms govern use of the Manye Group website, online shop, technology products and professional services.

CONNECT • INNOVATE • EMPOWER

Purpose and application

These Website Terms and Conditions (“Terms”, “Terms and Conditions” or “Agreement”) govern access to and use of the website operated by Manye Group PTY LTD (“Manye Group”, “we”, “us” or “our”), including the purchase of products through our online shop and the use or procurement of our information technology, consulting, software, artificial intelligence, reporting, forecasting, maintenance and related services.

By accessing, browsing or using this website, creating an account, submitting an enquiry, purchasing a product or purchasing or requesting a service, you agree to be bound by these Terms, together with any policies expressly incorporated into them. If you do not agree with these Terms, you should not use the website or purchase products or services through it.

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1. About Manye Group

Manye Group PTY LTD is a South African company providing technology and business services, which may include:

- Information Technology consulting;
- Business Analysis;
- Software development;
- AI forecasting and artificial intelligence solutions;
- AI reporting and analytics;
- Software reengineering;
- System maintenance and support;
- Technology consulting;
- Business and technology solutions; and
- Online sale of office supplies and related products.

The website may therefore operate both as a service-provider platform and an e-commerce store. Our company information, registration details, physical address, telephone number, email address and other legally required information will be displayed on the website or provided to customers as required by applicable law.

Company: Manye Group PTY LTD Email: info.manyegroup@gmail.com Country: Republic of South Africa Where required, our company registration number, registered address, physical address and address for service of legal documents will be displayed on the website.

2. Definitions

For purposes of these Terms: “Customer”, “you” or “your” means any person or entity accessing the website, purchasing Products or engaging Manye Group for Services. “Company”, “Manye Group”, “we”, “us” or “our” means Manye Group PTY LTD. “Product” means any physical product offered for sale through the online shop, including office supplies, stationery, equipment and related products.

“Service” means any service offered by Manye Group, including IT consulting, software development, Business Analysis, AI forecasting, reporting, system maintenance and related technology services. “Website” means the Manye Group website and all associated pages, functionality and online shop facilities. “Order” means an order placed by a Customer for Products through the Website.

“Consumer” has the meaning given to that term under applicable South African legislation, including the Consumer Protection Act 68 of 2008 (“CPA”) where applicable. “Personal Information” has the meaning given to it under the Protection of Personal Information Act 4 of 2013 (“POPIA”).

3. Acceptance Of These Terms

By using the Website, you confirm that:

1. you have read these Terms;
2. you understand them;
3. you agree to comply with them; and
4. you have the legal capacity to enter into an agreement.

If you are using the Website or purchasing Services on behalf of a company or other legal entity, you confirm that you have authority to bind that entity. Nothing in these Terms is intended to remove or restrict any consumer right that cannot lawfully be excluded under South African law. The CPA exists to promote fair consumer transactions, consumer information and protection against unfair business practices. (Government of South Africa)

4. Website Use

You may use the Website for lawful purposes only. You may not:

- use the Website for fraudulent purposes;
- attempt to gain unauthorised access to the Website or its systems;
- interfere with the Website's security;
- introduce malware, viruses or malicious code;
- scrape, copy or reproduce substantial portions of the Website without permission;
- impersonate another person or business;
- submit false information;
- use another person's account without permission;
- use stolen or unlawfully obtained payment information;
- attempt to circumvent payment or security controls; or
- use the Website in a manner that violates South African law.

We reserve the right to suspend or restrict access where reasonably necessary to protect the Website, our business, customers or third parties.

5. Website Information

We make reasonable efforts to ensure that information on the Website is accurate and current. However, product descriptions, images, specifications, prices, availability and other information may occasionally contain errors or become outdated. We may correct errors or update information at any time. Where an error materially affects an Order, we will take reasonable steps to notify the Customer and provide the Customer with the rights and remedies available under applicable law.

6. E-Commerce Shop

The Website may allow Customers to purchase Products online. Products may include:

- stationery;
- office equipment;
- office consumables;

- computer and technology accessories;
- office furniture;
- printing-related products;
- business supplies; and
- other products displayed in the online shop.

Each Product may have its own description, specifications, price, stock status and delivery information. A Product being displayed on the Website does not necessarily guarantee that the Product will remain available.

7. Product Prices

All Product prices will be displayed in South African Rand (ZAR), unless expressly stated otherwise. Where Manye Group is required to charge VAT, applicable VAT will be included or clearly identified in accordance with applicable law. Manye Group currently doesn't apply the applicable South African VAT rules to taxable supplies.

SARS currently states that the standard VAT rate is 15%, and the compulsory VAT registration threshold is R2.3 million in taxable supplies over the applicable 12-month period. (South African Revenue Service) Prices may change without prior notice, but a price change will not retrospectively alter an Order that has already been accepted, except where permitted by law or where an obvious pricing error has occurred. Delivery charges, where applicable, will be displayed before the Customer completes the transaction.

8. Pricing Errors

We take reasonable care to ensure that prices displayed on the Website are accurate. If a Product has been displayed at an obviously incorrect price due to a technical or human error, Manye Group may contact the Customer before processing the Order. Where legally permitted, Manye Group may cancel an Order affected by a material pricing error and refund any amount already paid. Nothing in this clause limits any mandatory rights available to the Customer under the CPA or other applicable law.

9. Placing An Order

To place an Order, the Customer may be required to:

1. select the Product;
2. select the required quantity or options;
3. add the Product to the shopping cart;
4. provide billing and delivery information;
5. select a payment method;
6. review the Order;
7. correct any errors;
8. accept the applicable Terms; and

9. submit the Order.

Customers should carefully check all information before submitting an Order. ECTA requires electronic suppliers to provide customers with an opportunity to review the transaction and correct mistakes before finally placing an Order. (SAFLII)

10. Order Acceptance

Submitting an Order constitutes an offer by the Customer to purchase the selected Products. An automated email acknowledging receipt of an Order does not necessarily constitute final acceptance of the Order. An Order may be accepted when:

- payment has successfully been received;
- the Order has been confirmed by Manye Group; or
- the Product has been dispatched, whichever is applicable to the transaction.

If we are unable to fulfil an Order, we will notify the Customer as soon as reasonably possible and provide any refund required by law.

11. Product Availability

Product availability may change without notice. Where a Product becomes unavailable after an Order has been placed, Manye Group may:

- offer a suitable alternative with the Customer's agreement;
- place the Product on back-order where agreed;
- cancel the affected portion of the Order; and/or
- provide a refund where applicable.

Where a Product cannot be supplied, the Customer will not be charged for the unavailable Product, or any payment already made will be refunded as required by law.

12. Payment

Payment may be processed through payment providers made available on the Website, including PayFast. Available payment methods may include:

- credit cards;
- debit cards;
- electronic payment methods;
- EFT;
- instant payment methods; and
- other methods made available by Manye Group.

Payment information may be processed through third-party payment providers. Manye Group does not intend to store customers' complete payment-card credentials where the payment is processed directly through the relevant payment provider. Customers must only use payment methods that they are authorised to use.

13. Payment Security And Fraud Prevention

Manye Group takes reasonable measures to prevent fraudulent transactions. We may conduct reasonable security or fraud checks where necessary. An Order may be delayed, declined, cancelled or referred for verification where:

- payment information appears suspicious;
- the billing and delivery information presents unusual risk;
- the transaction appears potentially fraudulent;
- the payment provider declines or reverses the transaction;
- the payment method is reported as stolen or compromised;
- the transaction is subject to a chargeback;
- the Customer cannot reasonably verify the transaction; or
- we reasonably believe the transaction may expose Manye Group or another party to fraud or financial loss.

We may request reasonable additional information necessary to verify an Order, provided that we do not request unnecessary sensitive information. Manye Group will not knowingly process transactions involving stolen payment credentials.

14. Payfast

Where PayFast is selected as the payment provider, payment processing may be subject to PayFast's own terms, policies and security procedures. Manye Group is not responsible for failures caused solely by the payment provider's systems, provided that Manye Group has otherwise complied with its legal obligations. A payment being initiated does not necessarily mean that the payment has been successfully completed.

An Order may only be processed once successful payment confirmation has been received where prepayment is required.

15. Delivery

Products will be delivered to the address provided by the Customer during checkout. The Customer is responsible for ensuring that the delivery address and contact information are accurate. Delivery times displayed on the Website are estimates unless expressly stated otherwise. Delivery may be affected by:

- courier delays;
- public holidays;
- incorrect Customer information;
- weather;
- stock availability;
- supplier delays;
- force majeure events; or

- circumstances outside Manye Group's reasonable control.

Where a specific delivery period has been agreed, that period will apply subject to applicable law. ECTA requires online suppliers to provide information concerning the period within which Products will be dispatched or delivered. (SAFLII)

16. Delivery Inspection

Customers should inspect Products as soon as reasonably possible after delivery. If Products are:

- damaged;
- incorrect;
- incomplete; or
- materially different from what was ordered, the Customer should contact Manye Group promptly with the Order number and relevant details.

Photographs or other reasonable evidence may be requested to assist with investigating delivery or product issues. Nothing in this clause removes any statutory consumer rights.

17. Returns, Refunds And Exchanges

Returns, refunds and exchanges will be handled in accordance with:

1. the CPA;
2. ECTA;
3. any applicable manufacturer warranty;
4. the Product-specific return conditions; and
5. our Returns and Refund Policy.

Where applicable, Customers may have statutory cancellation or cooling-off rights. ECTA provides certain electronic-transaction cooling-off rights, subject to statutory exceptions, and provides specific rules regarding refunds and performance. (SAFLII) Certain Products may be excluded from cancellation or return rights where permitted by law, including Products that have been customised, altered, unsealed where legislation provides an applicable exception, or otherwise fall within a statutory exception.

We will not use this clause to exclude a statutory right that cannot legally be excluded.

18. Refunds

Where a refund is approved or legally required:

- refunds will generally be processed through the original payment method where reasonably possible;
- processing times may depend on the payment provider and banking institution;
- the Customer may be required to provide reasonable information necessary to process the refund; and
- statutory refund periods will be observed where applicable.

Where a Product is returned because it is defective, unsafe, incorrectly supplied or otherwise subject to a statutory remedy, the applicable legal remedy will be applied.

19. Consumer Rights

Manye Group recognises and respects consumer rights provided under applicable South African law. Nothing in these Terms is intended to:

- waive a consumer's statutory rights;
- exclude liability that cannot legally be excluded;
- prevent a Customer from exercising a statutory remedy; or
- mislead a Customer regarding their legal rights.

Where these Terms conflict with a mandatory provision of South African law, the mandatory provision will prevail.

20. Business-To-Business Transactions

Where Products or Services are purchased by a company, close corporation, partnership, trust or other legal entity for business purposes, the transaction may constitute a business-to-business transaction. Certain consumer protections may apply differently depending on the nature of the transaction and the applicable statutory provisions. Where the Customer is a business, the Customer confirms that it is purchasing the Products or Services for its business purposes unless otherwise agreed.

Nothing in this clause excludes any mandatory legal protection.

21. IT And Consulting Services

Manye Group may provide technology and business services including:

- Business Analysis;
- IT consulting;
- software development;
- software maintenance;
- software reengineering;
- AI forecasting;
- AI reporting;
- data analysis;
- system implementation;
- system integration;
- technology advisory services;
- requirements analysis;
- process analysis;
- reporting and dashboard development; and

- related professional services.

Specific Services may be governed by a quotation, proposal, statement of work (“SOW”), service agreement or other written agreement. Where a specific written agreement exists, that agreement will govern the relevant project to the extent of any inconsistency.

22. Service Quotations

Quotes and proposals may specify:

- scope of work;
- deliverables;
- project milestones;
- timelines;
- assumptions;
- exclusions;
- fees;
- payment terms;
- maintenance arrangements;
- intellectual-property arrangements; and
- other project-specific conditions.

Unless otherwise stated, quotations are valid for the period stated on the quotation. A quotation is not a guarantee that Services will commence until the Customer accepts the quotation and any required deposit or payment has been received.

23. Change Requests

A Customer may request changes to an agreed project. Changes that materially affect:

- scope;
- functionality;
- requirements;
- deliverables;
- resources;
- timelines; or
- costs may require a written change request or revised quotation.

Manye Group is not required to implement material additional work outside the agreed scope without agreement regarding the applicable additional fees and timeline.

24. Project Delays

Manye Group will use reasonable efforts to meet agreed project timelines. However, timelines may be affected by:

- delayed Customer feedback;

- delayed provision of information;
- changes in requirements;
- third-party systems;
- third-party suppliers;
- delayed approvals;
- unavailable APIs;
- hosting or infrastructure issues;
- Customer dependencies; or
- circumstances outside Manye Group's reasonable control.

Where a Customer delay materially affects a project, the project timeline may reasonably be adjusted.

25. Customer Responsibilities For It Projects

Customers must provide accurate and timely:

- requirements;
- data;
- access credentials where legitimately required;
- system information;
- approvals;
- feedback;
- test results; and
- other information reasonably necessary to perform the Services.

Customers remain responsible for ensuring that they have the necessary rights and permissions to provide data, content, software, information and other materials to Manye Group.

26. Software Development

Unless otherwise agreed in writing, software development Services may include only the functionality expressly described in the applicable quotation, proposal or SOW. Additional functionality may constitute additional work and may incur additional charges. Software may depend on third-party:

- hosting;
- APIs;
- payment providers;
- databases;
- cloud platforms;
- libraries;
- operating systems; or
- other technology.

Manye Group cannot guarantee the continued availability or functionality of third-party systems outside its control.

27. Artificial Intelligence And Forecasting Services

Where Manye Group provides AI, machine-learning, forecasting or analytics Services:

- forecasts and AI-generated outputs are estimates based on available information and methodology;
- outputs should not automatically be treated as guarantees of future events;
- Customers remain responsible for business decisions made using such outputs;
- results may be affected by data quality, historical patterns, market conditions and changes in business circumstances; and
- Manye Group does not guarantee that an AI or forecasting model will predict future events with complete accuracy.

Where AI is used in a Customer's business process, the Customer remains responsible for determining how outputs are reviewed, approved and used.

28. System Maintenance And Support

Where Manye Group provides maintenance or support:

- the applicable service level will be determined by the relevant agreement;
- support availability may depend on the Customer's package;
- emergency support may be subject to additional charges;
- maintenance may require temporary downtime; and
- third-party infrastructure may affect system availability.

Unless expressly agreed in writing, no particular uptime or response time is guaranteed.

29. Intellectual Property

Unless otherwise agreed in writing, all intellectual property forming part of the Website or Manye Group's proprietary materials remains the property of Manye Group or its licensors. This may include:

- source code;
- software;
- website designs;
- templates;
- documentation;
- graphics;
- logos;
- trademarks;
- methodologies;

- processes;
- frameworks;
- reports;
- reusable components;
- proprietary tools;
- business models; and
- technical know-how.

A Customer does not acquire ownership of Manye Group's pre-existing intellectual property merely by purchasing Services. Where ownership of project-specific intellectual property is intended to transfer to a Customer, the applicable quotation, SOW or written agreement must expressly provide for that transfer.

30. Customer Materials

Customers retain ownership of their own:

- data;
- documents;
- trademarks;
- logos;
- content;
- business information; and
- other materials supplied to Manye Group.

The Customer grants Manye Group the limited right to use such materials to the extent reasonably necessary to provide the contracted Services. The Customer warrants that it has the necessary rights to provide such materials.

31. Website Intellectual Property

The Website and its contents may contain intellectual property belonging to Manye Group or third parties. Except where permitted by law or expressly authorised by Manye Group, Customers may not reproduce, modify, distribute, sell or commercially exploit Website content.

32. Confidentiality

Each party may receive confidential information belonging to the other. The receiving party will use reasonable measures to protect confidential information and will not disclose it to third parties except:

- with permission;
- where necessary to provide agreed Services;
- where required by law;
- to professional advisers under appropriate confidentiality obligations; or
- where the information is already publicly available through no fault of the receiving party.

Project-specific confidentiality obligations may be governed by a separate Non-Disclosure Agreement.

33. Personal Information And Popia

Manye Group may collect and process personal information necessary to:

- process Orders;
- deliver Products;
- provide Services;
- communicate with Customers;
- process payments;
- prevent fraud;
- provide customer support;
- maintain accounts;
- comply with legal obligations;
- improve the Website; and
- perform other legitimate business functions.

Personal information will be processed in accordance with applicable data-protection laws, including POPIA. The Website's Privacy Policy forms part of these Terms and explains how personal information is collected, used, stored and protected. Customers should not submit unnecessary sensitive personal information through the Website.

34. Payment Information

Where a third-party payment provider processes a payment, payment information may be processed by that provider in accordance with its own terms and privacy policies. Manye Group will take reasonable measures to protect information under its control. However, no internet transmission or electronic storage system can be guaranteed to be completely secure.

35. Third-Party Services

The Website may integrate with or link to third-party services, including:

- payment providers;
- courier companies;
- hosting providers;
- cloud platforms;
- analytics services;
- communication platforms;
- software platforms; and
- other technology providers.

Manye Group is not responsible for the independent acts, omissions, policies, availability or security practices of third parties.

36. Warranties

Products may be covered by manufacturer or supplier warranties where applicable. Any warranty will be subject to its applicable terms. Nothing in these Terms excludes statutory warranties or consumer rights that cannot legally be excluded. For Services, Manye Group will perform the agreed Services with reasonable care and skill, subject to the terms of the applicable agreement.

37. Limitation Of Liability

To the maximum extent permitted by South African law, Manye Group will not be liable for indirect, incidental, special or consequential loss arising from the use of the Website or Services, including loss of profits, business interruption, loss of business opportunities or loss of data, except where such liability cannot lawfully be excluded. Nothing in these Terms excludes or limits liability for:

- fraud;
- gross negligence where such exclusion is prohibited;
- death or personal injury caused by negligence where liability cannot lawfully be excluded;
- defective goods to the extent liability is imposed by applicable law;
- violation of statutory consumer rights; or
- any other liability that cannot legally be excluded or limited.

Where a limitation of liability is legally permissible, Manye Group's liability may be limited to the extent permitted by applicable law and, where appropriate, to the amount paid for the relevant Product or Service giving rise to the claim.

38. Data Loss

Customers are responsible for maintaining appropriate backups of their own data unless backup services have expressly been included in a written agreement. Where Manye Group provides backup services, the applicable agreement will determine the scope and frequency of backups. Manye Group will not be responsible for loss of data resulting from circumstances outside its reasonable control, except where liability cannot lawfully be excluded.

39. Website Availability

We aim to keep the Website available and functioning reliably. However, we do not guarantee uninterrupted or error-free availability. The Website may occasionally be unavailable due to:

- maintenance;
- upgrades;
- hosting problems;
- security incidents;

- telecommunications failures;
- internet failures;
- third-party failures; or
- circumstances beyond our reasonable control.

40. Cybersecurity

Customers must not attempt to compromise the security or integrity of the Website. This includes:

- hacking;
- unauthorised penetration testing;
- credential attacks;
- malware deployment;
- denial-of-service attacks;
- exploiting vulnerabilities without authorisation;
- unauthorised access to databases; and
- interference with payment systems.

Nothing in this clause prevents lawful security testing expressly authorised by Manye Group.

41. Customer Accounts

Where the Website permits account creation, Customers must provide accurate information and keep login credentials confidential. Customers are responsible for activity carried out through their account unless they have promptly notified Manye Group of unauthorised access. Manye Group may suspend an account where reasonably necessary to prevent fraud, abuse, security risks or unlawful activity.

42. Reviews And User Content

Where Customers are permitted to submit reviews, comments or other content, the Customer must ensure that the content:

- is truthful;
- does not infringe third-party rights;
- is not defamatory;
- is not unlawful;
- does not contain malicious code;
- does not contain unnecessary personal information; and
- does not impersonate another person.

Manye Group may remove content that violates these requirements or applicable law.

43. Marketing Communications

Where legally permitted and where the Customer has provided the appropriate consent or another lawful basis exists, Manye Group may send:

- product information;
- promotions;
- service updates;
- newsletters; and
- other business communications.

Customers may unsubscribe from marketing communications using the applicable unsubscribe mechanism. Transactional and service-related communications may still be sent where necessary to fulfil an Order or Service.

44. Cookies

The Website may use cookies and similar technologies for:

- Website functionality;
- security;
- analytics;
- user preferences;
- performance; and
- other legitimate purposes.

Additional information will be provided in the Website's Cookie and Privacy Policy.

45. Links To Other Websites

The Website may contain links to third-party websites. Such links are provided for convenience. Manye Group does not necessarily endorse or control third-party websites and is not responsible for their content, security, availability or privacy practices.

46. Force Majeure

Manye Group will not be liable for failure or delay caused by circumstances beyond its reasonable control, including:

- natural disasters;
- fire;
- flood;
- epidemic or pandemic;
- war;
- civil unrest;
- strikes;
- government action;

- telecommunications failure;
- internet infrastructure failure;
- cyberattacks;
- power failures;
- supplier failures;
- courier disruptions; or
- failures of third-party technology providers.

Where reasonably possible, Manye Group will notify affected Customers and take reasonable steps to minimise the impact.

47. Suspension Or Termination

Manye Group may suspend or terminate access to the Website or a Customer account where reasonably necessary because of:

- fraud;
- unlawful activity;
- abuse;
- security threats;
- non-payment;
- material breach of these Terms; or
- other legitimate business or legal reasons.

Termination will not affect rights or obligations that arose before termination.

48. Complaints

Customers are encouraged to first contact Manye Group regarding any complaint. Complaints should include:

- Customer name;
- Order or invoice number where applicable;
- date of transaction;
- description of the complaint;
- supporting information; and
- preferred resolution.

Manye Group will make reasonable efforts to investigate and resolve legitimate complaints. Nothing prevents a consumer from exercising any statutory right or approaching a competent regulatory or dispute-resolution authority.

49. Dispute Resolution

The parties should first attempt to resolve disputes through good-faith communication. Where appropriate, the parties may agree to mediation or another alternative dispute-resolution

mechanism. Nothing in this clause prevents a consumer from exercising a statutory right to approach a competent authority, tribunal or court.

50. Governing Law

These Terms are governed by the laws of the Republic of South Africa. Subject to any mandatory consumer rights and jurisdictional rules, disputes may be brought before a South African court having appropriate jurisdiction.

51. Amendments To These Terms

Manye Group may update these Terms from time to time. The updated version will be published on the Website with an updated “Last Updated” date. Changes will not retrospectively alter rights or obligations arising from an Order or agreement already concluded, except where permitted by law.

52. Severability

If any provision of these Terms is found to be unlawful, invalid or unenforceable, that provision will be interpreted or modified to the minimum extent necessary to make it lawful where possible. The remaining provisions will continue to apply.

53. No Waiver

A failure by Manye Group to enforce any provision of these Terms does not constitute a waiver of that provision.

54. Entire Agreement

These Terms, together with any applicable:

- quotation;
- invoice;
- Order;
- Service Agreement;
- Statement of Work;
- Privacy Policy;
- Returns and Refund Policy;
- Delivery Policy; and
- other expressly incorporated policies, constitute the agreement governing the relevant transaction, subject to applicable law.

55. Electronic Communications

Customers agree that Manye Group may communicate electronically by:

- email;
- Website notifications;

- SMS;
- messaging services; or
- other electronic means, where appropriate and legally permitted.

Electronic records may be retained as evidence of transactions and communications.

56. Transaction Records

Customers should retain:

- Order confirmations;
- invoices;
- payment confirmations;
- quotations;
- emails;
- delivery records; and
- other transaction documentation.

Manye Group will retain transaction records in accordance with applicable legal and business requirements.

57. Business Services And Separate Agreements

For larger IT, software, AI, consulting or technology projects, these Website Terms may be supplemented or replaced by a specific written agreement. If a signed Service Agreement, Statement of Work or quotation contains terms specifically applicable to that project, those project-specific terms will prevail over these Website Terms to the extent of any inconsistency.

58. Office-Supplies Shop

The following provisions specifically apply to Products purchased through the online shop:

1. Products are supplied subject to availability.
2. Prices are displayed in South African Rand unless otherwise stated.
3. Applicable VAT will be handled in accordance with South African tax law.
4. Delivery charges will be disclosed before completion of the Order where applicable.
5. Customers should verify Product specifications before placing an Order.
6. Customers should provide accurate delivery information.
7. Returns and refunds will be handled in accordance with applicable law and our Returns and Refund Policy.
8. Manufacturer warranties may apply to certain Products.
9. Manye Group reserves the right to limit quantities where reasonably necessary to prevent fraud, abuse or commercial misuse.
10. Nothing in these Terms removes any mandatory consumer protection.

59. Corporate And Bulk Orders

Customers may contact Manye Group for bulk or corporate office-supply orders. Bulk orders may be subject to:

- customised quotations;
- minimum quantities;
- different delivery arrangements;
- deposit requirements;
- agreed payment terms;
- lead times; and
- separate commercial terms.

A bulk or corporate quotation may supersede the standard Website pricing and conditions for that transaction where expressly agreed.

60. Credit And Payment Terms For Businesses

Unless expressly agreed in writing, all Products and Services are payable in advance or according to the payment terms specified on the applicable invoice or quotation. Manye Group is not required to provide credit facilities. Where credit terms are approved, payment must be made within the agreed period. Late payments may result in:

- suspension of Services;
- suspension of further Orders;
- cancellation of outstanding work;
- recovery costs where legally permissible; and
- other remedies available under the applicable agreement and law.

61. Taxes

Customers are responsible for any taxes, duties or charges applicable to their purchase where legally payable by the Customer. Manye Group will account for VAT and other applicable taxes as required by South African law. SARS currently confirms a standard VAT rate of 15% for registered vendors. (South African Revenue Service)

62. Exports And International Customers

Where Products or Services are supplied to customers outside South Africa, additional terms may apply. The Customer may be responsible for:

- customs duties;
- import taxes;
- clearance charges;
- local regulatory requirements; and
- other charges imposed in the destination country.

International transactions may also be subject to additional payment-provider verification.

63. No Guarantee Of Business Results

Where Manye Group provides consulting, forecasting, analytics, AI or technology Services, we do not guarantee a particular increase in:

- revenue;
- profit;
- sales;
- customer numbers;
- inventory turnover;
- forecasting accuracy;
- operational efficiency; or
- other business performance metrics, unless expressly guaranteed in a written agreement.

64. Professional Advice

Information provided through the Website is general information and should not automatically be treated as legal, accounting, financial or other regulated professional advice. Customers should obtain appropriate professional advice where required.

65. Contact Details

For questions regarding these Terms, Products, Orders or Services, Customers may contact:

Contact field	Details
Company	Manye Group PTY LTD
Email	info.manyegroup@gmail.com
Telephone	+27 71 898 4094
Physical Address	01 College Avenue, Sandown, Cape Town, 7441
Registered Address	1041 Samson Maloka Street, Gelukwaarts, Kroonstad, Maokeng, 9499
Company Registration Number	31925907
VAT Number	N/A

66. Customer Acknowledgement

By using the Website, placing an Order or engaging Manye Group for Services, the Customer acknowledges that:

- they have had an opportunity to read these Terms;

- they understand the applicable terms;
- they have been given an opportunity to review their electronic transaction before submitting an Order where required;
- they agree to the applicable terms;
- they understand that Product availability may change;
- they understand that Services may be subject to a separate agreement; and
- they understand that statutory rights remain applicable.

END OF TERMS AND CONDITIONS

Manye Group PTY LTD

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